

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **four-day instructor-led training camp, Monday to Thursday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- ServiceNow CIS - Data Foundations (required by ServiceNow)
- Administration Fundamentals and some scripting recommended

TARGET AUDIENCE

- Security operations and vulnerability management staff
- ServiceNow technical consultants and administrators
- Implementation and operations managers
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow CIS - Vulnerability Response
Exam fee	\$450 USD per attempt, set by ServiceNow; retakes \$225
Format	45 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique four-day training camp comprised of four days of instructor-led learning that gives students the knowledge and skills needed to implement ServiceNow Vulnerability Response: Security Operations fundamentals, VR applications and modules, getting scanner data into VR, vulnerability groups and criticality, remediation automation, and VR dashboards.

CIS-VR validates Security Operations skills for vulnerability management and requires CIS - Data Foundations.

This course prepares you for the **ServiceNow CIS - Vulnerability Response** exam.

WHAT YOU WILL BE ABLE TO DO

- Prepare for and plan a VR implementation
- Integrate scanners such as Qualys, Rapid7 and Tenable
- Configure NVD auto-updates and vulnerability groups
- Prioritize with criticality calculators and risk scoring
- Assign and automate remediation tasks
- Report on vulnerability posture

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- VR Applications and Modules
- Getting Data into VR
- Tools to Manage VR
- Automating VR
- VR Dashboards and Reports

EXCLUSIVE LEARNING PACKAGE

- thinQtank[®] Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Recommended first

CIS - Data Foundations (CMDB and CSDM)

Required prerequisite

This Implementation Specialist credential

Professional

COURSE MODULES

01 VR Applications and Modules

25% of exam

- › Topic A: Vulnerable items
- › Topic B: VR workspace
- › Topic C: Exceptions

02 Getting Data into VR

25% of exam

- › Topic A: Scanner integrations
- › Topic B: NVD and third-party libraries
- › Topic C: CMDB matching

03 Tools to Manage VR

23% of exam

- › Topic A: Vulnerability groups
- › Topic B: Assignment rules
- › Topic C: Criticality calculators

04 Automating VR

20% of exam

- › Topic A: Flows and remediation tasks
- › Topic B: Change integration
- › Topic C: SLAs

05 VR Dashboards and Reports

7% of exam

- › Topic A: Dashboards
- › Topic B: Performance analytics

TERMS

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