

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank® Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank® Learning delivers this course as a **two-day instructor-led training camp, Monday to Tuesday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- No certification prerequisite - Certified System Administrator recommended

TARGET AUDIENCE

- Vendor and third-party risk managers
- GRC consultants and ServiceNow implementers
- Procurement and compliance staff
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow CIS - Third-Party Risk Management
Exam fee	\$450 USD per attempt, set by ServiceNow; retakes \$225
Format	60 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank® Learning is offering a unique two-day training camp comprised of two days of instructor-led learning that gives students the knowledge and skills needed to implement ServiceNow Third-party Risk Management: TPRM fundamentals, core configuration, assessment design, the third-party portal, supporting processes and relationships to other GRC applications.

CIS-TPRM validates the skills to implement vendor and third-party risk programs on ServiceNow.

This course prepares you for the **ServiceNow CIS - Third-Party Risk Management** exam.

WHAT YOU WILL BE ABLE TO DO

- Prepare a TPRM implementation
- Configure third parties, contacts and inherent risk questionnaires
- Design assessments in Assessment Designer
- Configure the Third-party Assessment Portal
- Run supporting TPRM processes
- Relate TPRM to other GRC applications

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- TPRM Fundamentals and Review
- Core Configuration
- Assessment Configuration
- Third-party Portal
- Third-party Supporting Processes
- Other Application Relationships

EXCLUSIVE LEARNING PACKAGE

- thinQtank® Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Recommended first

This Implementation Specialist credential

Professional

Certified Technical / Master Architect

Expert programs

COURSE MODULES

01 TPRM Fundamentals and Review	23% of exam	04 Third-party Portal	12% of exam
› Topic A: TPRM concepts		› Topic A: Portal setup	
› Topic B: Personas		› Topic B: Vendor experience	
› Topic C: Lifecycle			
02 Core Configuration	14% of exam	05 Third-party Supporting Processes	12% of exam
› Topic A: Third parties and contacts		› Topic A: Issues and remediation	
› Topic B: Tiering		› Topic B: Monitoring	
03 Assessment Configuration	33% of exam	06 Other Application Relationships	6% of exam
› Topic A: Assessment Designer		› Topic A: Risk, compliance and vendor management	
› Topic B: Questionnaires			
› Topic C: Scoring			

TERMS

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