

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank® Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank® Learning delivers this course as a **four-day instructor-led training camp, Monday to Thursday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- ServiceNow CIS - Data Foundations (required by ServiceNow)
- Platform implementation knowledge recommended

TARGET AUDIENCE

- SOC analysts and incident responders
- ServiceNow technical consultants and administrators
- Security implementation and operations managers
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow CIS - Security Incident Response
Exam fee	\$450 USD per attempt, set by ServiceNow; retakes \$225
Format	60 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank® Learning is offering a unique four-day training camp comprised of four days of instructor-led learning that gives students the knowledge and skills needed to implement ServiceNow Security Incident Response: Security Operations fundamentals, security incident creation and threat intelligence, integrations, incident management, risk calculations and post-incident response, and automation with playbooks.

CIS-SIR validates Security Operations skills for incident response and requires CIS - Data Foundations.

This course prepares you for the **ServiceNow CIS - Security Incident Response** exam.

WHAT YOU WILL BE ABLE TO DO

- Create and work security incidents
- Configure threat intelligence and security tool integrations
- Manage the security incident lifecycle
- Calculate risk and run post-incident reviews
- Automate response with playbooks and flows
- Visualize SIR data on dashboards

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- SIR Overview and Data Visualization
- Security Incident Creation and Threat Intelligence
- Security Incident and Threat Intelligence Integrations
- SIR Management
- Risk Calculations and Post Incident Response
- Automation and Standard Processes

EXCLUSIVE LEARNING PACKAGE

- thinQtank® Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Recommended first

CIS - Data Foundations (CMDB and CSDM)

Required prerequisite

This Implementation Specialist credential

Professional

COURSE MODULES

01 SIR Overview and Data Visualization

15% of exam

- › Topic A: SIR workspace
- › Topic B: Dashboards
- › Topic C: Personas

02 Security Incident Creation and Threat Intelligence

14% of exam

- › Topic A: Incident creation paths
- › Topic B: Threat intelligence
- › Topic C: Observables

03 Security Incident and Threat Intelligence Integrations

14% of exam

- › Topic A: SIEM and EDR integrations
- › Topic B: Enrichment
- › Topic C: Email parsing

04 SIR Management

15% of exam

- › Topic A: Lifecycle and assignment
- › Topic B: Response tasks
- › Topic C: Collaboration

05 Risk Calculations and Post Incident Response

12% of exam

- › Topic A: Risk scoring
- › Topic B: Post-incident review
- › Topic C: Reporting

06 Automation and Standard Processes

30% of exam

- › Topic A: Playbooks
- › Topic B: Flow Designer
- › Topic C: NIST-based processes

TERMS

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