

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **three-day instructor-led training camp, Monday to Wednesday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- No certification prerequisite - Certified System Administrator recommended

TARGET AUDIENCE

- GRC and compliance professionals
- ServiceNow technical consultants, implementers and architects
- Risk and audit managers
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow CIS - Risk and Compliance
Exam fee	\$450 USD per attempt, set by ServiceNow; retakes \$225
Format	60 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique three-day training camp comprised of three days of instructor-led learning that gives students the knowledge and skills needed to implement ServiceNow Governance, Risk and Compliance (Integrated Risk Management): GRC overview, implementation planning, the entity framework, policy and compliance, risk and advanced risk, common elements and audit.

CIS-RC validates the skills to implement ServiceNow's GRC and Integrated Risk Management applications.

This course prepares you for the **ServiceNow CIS - Risk and Compliance** exam.

WHAT YOU WILL BE ABLE TO DO

- Navigate the Risk and Policy & Compliance applications
- Define GRC terminology and personas
- Design the entity scoping framework
- Configure policies, controls and compliance
- Configure risk assessments and advanced risk
- Plan integrations, content packs and audit

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- GRC Overview
- Implementation Planning
- Entity Framework
- Policy and Compliance
- Risk and Advanced Risk
- Common Elements and Extended Capabilities
- Audit and Advanced Audit

EXCLUSIVE LEARNING PACKAGE

- thinQtank[®] Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Recommended first

This Implementation Specialist credential

Professional

Certified Technical / Master Architect

Expert programs

COURSE MODULES

01 GRC Overview 11.67% of exam › Topic A: GRC terminology › Topic B: Personas › Topic C: Use cases	05 Risk and Advanced Risk 25% of exam › Topic A: Risk statements › Topic B: Assessments › Topic C: Advanced risk
02 Implementation Planning 5% of exam › Topic A: Requirements › Topic B: Phasing	06 Common Elements and Extended Capabilities 8.33% of exam › Topic A: Issues › Topic B: Indicators › Topic C: Integrations
03 Entity Framework 20% of exam › Topic A: Entities and entity types › Topic B: Scoping	07 Audit and Advanced Audit 5% of exam › Topic A: Engagements › Topic B: Audit tasks
04 Policy and Compliance 25% of exam › Topic A: Policies, control objectives and controls › Topic B: Attestations › Topic C: Regulatory content	

TERMS

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