

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **three-day instructor-led training camp, Monday to Wednesday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- ServiceNow CIS - Data Foundations (required by ServiceNow)
- Certified System Administrator recommended; scripting experience helps

TARGET AUDIENCE

- ServiceNow implementers and administrators running Discovery
- ITOM and CMDB engineers
- Infrastructure and network engineers
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow CIS - Discovery
Exam fee	\$450 USD per attempt, set by ServiceNow; retakes \$225
Format	45 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique three-day training camp comprised of three days of instructor-led learning that gives students the knowledge and skills needed to implement ServiceNow Discovery: MID Servers, credentials, discovering servers, network devices and applications, pattern design, CMDB population and troubleshooting.

CIS-Discovery validates IT Operations Management skills for automated discovery and requires CIS - Data Foundations.

This course prepares you for the **ServiceNow CIS - Discovery** exam.

WHAT YOU WILL BE ABLE TO DO

- Explain the overall Discovery solution
- Install and configure MID Servers
- Manage credentials securely
- Discover Linux and Windows servers, network devices and applications
- Extend Discovery with custom horizontal and application patterns
- Troubleshoot Discovery

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- Discovery Pattern Design
- Discovery Configuration
- Configuration Management Database
- Discovery Engagement Readiness

EXCLUSIVE LEARNING PACKAGE

- thinQtank[®] Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Recommended first

CIS - Data Foundations (CMDB and CSDM)

Required prerequisite

This Implementation Specialist credential

Professional

COURSE MODULES

01 Discovery Pattern Design

35% of exam

- › Topic A: Pattern Designer
- › Topic B: Horizontal and application patterns
- › Topic C: Identification sections

02 Discovery Configuration

35% of exam

- › Topic A: MID Servers
- › Topic B: Credentials
- › Topic C: Schedules and ranges

03 Configuration Management Database

15% of exam

- › Topic A: CI population
- › Topic B: IRE
- › Topic C: Relationships

04 Discovery Engagement Readiness

15% of exam

- › Topic A: Prerequisites
- › Topic B: Firewall and access planning
- › Topic C: Stakeholder readiness

TERMS

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