

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on exercises in a ServiceNow Personal Developer Instance (PDI) every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced ServiceNow-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **three-day instructor-led training camp, Monday to Wednesday**. About 50% lecture and 50% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- No certification prerequisite - Certified System Administrator recommended
- About a year of ServiceNow experience and working JavaScript

TARGET AUDIENCE

- ServiceNow administrators moving into development
- Developers building scoped applications
- Technical consultants
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	ServiceNow Certified Application Developer (CAD)
Exam fee	\$300 USD per attempt, set by ServiceNow; retakes \$150
Format	60 multiple-choice questions, 90 minutes
Passing	Not published by ServiceNow
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique three-day training camp comprised of three days of instructor-led learning that gives students the knowledge and skills needed to design and build scoped applications on the Now Platform: application design, user interfaces, security and access, scripting and automation with Flow Designer, working with external data, and managing applications.

The Certified Application Developer validates the skills to build custom applications on the Now Platform.

This course prepares you for the **ServiceNow Certified Application Developer (CAD)** exam.

WHAT YOU WILL BE ABLE TO DO

- Decide when to create or extend a table
- Build forms and views for a good user experience
- Write client- and server-side scripts
- Control access to applications and records
- Automate applications with Flow Designer
- Integrate with REST web services and test applications

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- Designing and Creating an Application
- Application User Interface
- Security and Restricting Access
- Application Automation
- Working with External Data
- Managing Applications

EXCLUSIVE LEARNING PACKAGE

- thinQtank[®] Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SERVICENOW CERTIFICATION PATH

Certified System Administrator (CSA)

Associate – start here

**Certified Application Developer /
Implementation Specialist**

Build and implement

Certified Technical / Master Architect

Expert programs

COURSE MODULES

01 Designing and Creating an Application

20% of exam

- › Topic A: Application scope
- › Topic B: Tables and fields
- › Topic C: App Engine Studio

02 Application User Interface

20% of exam

- › Topic A: Forms, lists and views
- › Topic B: UI policies and actions
- › Topic C: Client scripts

03 Security and Restricting Access

20% of exam

- › Topic A: Roles
- › Topic B: Access controls
- › Topic C: Application access settings

04 Application Automation

20% of exam

- › Topic A: Business rules and script includes
- › Topic B: Flow Designer
- › Topic C: Events and notifications

05 Working with External Data

10% of exam

- › Topic A: REST and SOAP
- › Topic B: Import sets
- › Topic C: Integrations

06 Managing Applications

10% of exam

- › Topic A: Source control
- › Topic B: Application Repository
- › Topic C: Automated Test Framework

TERMS

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