

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on exercises in a free Salesforce Developer Edition org every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced Salesforce-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **three-day instructor-led training camp, Monday to Wednesday**. About 60% lecture and 40% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- Salesforce Certified Platform Administrator
- Experience building Experience Cloud sites recommended

TARGET AUDIENCE

- Consultants building partner and customer portals
- Administrators managing Experience Cloud sites
- Digital experience leads
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	Salesforce Certified Experience Cloud Consultant
Exam fee	\$200 USD per attempt, set by Salesforce; retakes \$100
Format	60 multiple-choice questions, 105 minutes
Passing	62%
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique three-day training camp comprised of three days of instructor-led learning that gives students the knowledge and skills needed to design and build customer, partner and employee sites with Experience Cloud: setup and configuration, sharing and licensing, branding and content, authentication, templates, customization and analytics.

Experience Cloud Consultant requires the Platform Administrator certification.

This course prepares you for the **Salesforce Certified Experience Cloud Consultant** exam.

WHAT YOU WILL BE ABLE TO DO

- Set up and configure Experience Cloud sites
- Apply sharing, visibility and licensing correctly
- Brand and personalize sites with Experience Builder
- Manage user creation and authentication
- Choose templates and themes
- Measure adoption with analytics

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- Administration, Setup, and Configuration
- Sharing, Visibility, and Licensing
- Branding, Personalization, and Content
- User Creation and Authentication
- Templates and Themes
- Experience Cloud Basics
- Customization Considerations and Limitations
- Adoption and Analytics

EXCLUSIVE LEARNING PACKAGE

- thinQtank[®] Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SALESFORCE CERTIFICATION PATH

Platform Administrator

Required first

Consultant credentials

Sales, Service, Field Service, Experience Cloud

Architect credentials

Solution and technical architecture

COURSE MODULES

01 Administration, Setup, and Configuration	25% of exam	05 Templates and Themes	10% of exam
› Topic A: Site setup		› Topic A: Template selection	
› Topic B: Experience Workspaces		› Topic B: Themes	
› Topic C: Moderation		› Topic C: Lightning components	
02 Sharing, Visibility, and Licensing	17% of exam	06 Experience Cloud Basics	8% of exam
› Topic A: External sharing model		› Topic A: Use cases	
› Topic B: Sharing sets		› Topic B: Site types	
› Topic C: License types		07 Customization Considerations and Limitations	7% of exam
03 Branding, Personalization, and Content	15% of exam	› Topic A: Custom components	
› Topic A: Experience Builder		› Topic B: Limits	
› Topic B: Audiences		› Topic C: When to build	
› Topic C: CMS content		08 Adoption and Analytics	5% of exam
04 User Creation and Authentication	13% of exam	› Topic A: Dashboards	
› Topic A: Self-registration		› Topic B: Engagement metrics	
› Topic B: Login and SSO			
› Topic C: External users			

TERMS

© 2026 thinQtank® Global, Inc. All rights reserved. This course datasheet and the course materials it describes are protected by U.S. and international copyright laws. thinQtank Global and thinQtank Learning are registered trademarks of thinQtank Global, Inc. Salesforce, Agentforce, Trailhead, Data 360, MuleSoft, Tableau and Slack are trademarks of Salesforce, Inc. All other names and marks are the property of their respective owners. thinQtank Learning is an independent training provider and is not affiliated with or endorsed by Salesforce unless stated.

Course content, exam outlines and vendor exam fees are subject to change by the certification vendor. Exam weights shown are taken from the vendor's published exam guide at the time of printing.

THE COURSE AND LEARNING MATERIALS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THINQTANK GLOBAL, INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF THE COURSE OR LEARNING MATERIALS, AND DOES NOT GUARANTEE THAT A STUDENT WILL PASS ANY CERTIFICATION EXAM.

The learning materials are licensed for the student's own internal understanding and operation of the technology covered, and may not be copied, redistributed or used to deliver training without written permission from thinQtank Global, Inc.

