

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank® Learning publications to make the learning fun and engaging
- Hands-on exercises in a free Salesforce Developer Edition org every day
- We do not teach the test. We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced Salesforce-certified practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank® Learning delivers this course as a **four-day instructor-led training camp, Monday to Thursday**. About 50% lecture and 50% hands-on labs and practice exams. Hands-on work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- Salesforce Certified Platform Administrator
- Six months or more of hands-on administration experience recommended

TARGET AUDIENCE

- Certified Salesforce administrators
- Senior admins managing complex orgs
- Consultants preparing for implementation roles
- Service members, veterans and military spouses using AF COOL, Army CA, MyCAA or VET TEC 2.0

EXAM

Exam	Salesforce Certified Platform Administrator II
Exam fee	\$200 USD per attempt, set by Salesforce; retakes \$100
Format	60 multiple-choice questions, 105 minutes
Passing	65%
Delivery	Testing center or online proctored; we help you schedule

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank® Learning is offering a unique four-day training camp comprised of four days of instructor-led learning that gives students the knowledge and skills needed to take an experienced administrator further: advanced security and sharing, complex data models, advanced Flow automation, approval processes, advanced reporting, auditing and environment management.

Platform Administrator II is the professional-level administrator credential and requires the Platform Administrator certification.

This course prepares you for the **Salesforce Certified Platform Administrator II** exam.

WHAT YOU WILL BE ABLE TO DO

- Troubleshoot and adjust complex security and sharing models
- Choose the right relationship type for a business scenario
- Improve data quality with advanced validation rules and formulas
- Solve business problems with Flow and diagnose Flow errors
- Plan and build multi-step approval processes
- Apply advanced reporting techniques

COURSE OBJECTIVES

Primary course objectives, following the official exam outline:

- Security and Access
- Process Automation
- Objects and Applications
- Data and Analytics Management
- Cloud Applications
- Auditing and Monitoring
- Environment Management and Deployment

EXCLUSIVE LEARNING PACKAGE

- thinQtank® Learning Accelerated Custom Exam Study Guide for this exam
- Practice exams built to the official exam outline
- Additional hours of remote lab access
- Custom video recordings for review
- Retake any or all of the course, in person or live online, for 24 months

SALESFORCE CERTIFICATION PATH

Platform Administrator

Associate – start here

Administrator II / App Builder

Professional – extend and build

Consultant credentials

Sales, Service, Experience Cloud, Data 360

COURSE MODULES

01 Security and Access

20% of exam

- › Topic A: Sharing architecture
- › Topic B: Restriction rules and sharing sets
- › Topic C: Delegated administration

02 Process Automation

20% of exam

- › Topic A: Record-triggered and scheduled flows
- › Topic B: Approvals
- › Topic C: Flow debugging

03 Objects and Applications

19% of exam

- › Topic A: Relationship types
- › Topic B: Roll-ups and formulas
- › Topic C: Record types and page assignments

04 Data and Analytics Management

13% of exam

- › Topic A: Data quality
- › Topic B: Joined and matrix reports
- › Topic C: Dynamic dashboards

05 Cloud Applications

11% of exam

- › Topic A: Sales and service features
- › Topic B: Territory management
- › Topic C: Experience Cloud basics

06 Auditing and Monitoring

10% of exam

- › Topic A: Setup audit trail
- › Topic B: Field history
- › Topic C: Debug logs and limits

07 Environment Management and Deployment

7% of exam

- › Topic A: Sandboxes
- › Topic B: Change sets
- › Topic C: Release planning

TERMS

© 2026 thinQtank® Global, Inc. All rights reserved. This course datasheet and the course materials it describes are protected by U.S. and international copyright laws. thinQtank Global and thinQtank Learning are registered trademarks of thinQtank Global, Inc. Salesforce, Agentforce, Trailhead, Data 360, MuleSoft, Tableau and Slack are trademarks of Salesforce, Inc. All other names and marks are the property of their respective owners. thinQtank Learning is an independent training provider and is not affiliated with or endorsed by Salesforce unless stated.

Course content, exam outlines and vendor exam fees are subject to change by the certification vendor. Exam weights shown are taken from the vendor's published exam guide at the time of printing.

THE COURSE AND LEARNING MATERIALS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THINQTANK GLOBAL, INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF THE COURSE OR LEARNING MATERIALS, AND DOES NOT GUARANTEE THAT A STUDENT WILL PASS ANY CERTIFICATION EXAM.

The learning materials are licensed for the student's own internal understanding and operation of the technology covered, and may not be copied, redistributed or used to deliver training without written permission from thinQtank Global, Inc.