

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank[®] Learning publications to make the learning fun and engaging
- Hands-on labs on live Palo Alto Networks platforms throughout the course
- **We do not teach the test.** We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by experienced Palo Alto Networks practitioners
- Six months mentoring access to our engineers after the course

TRAINING CAMP FORMAT

thinQtank[®] Learning delivers this course as a **three-day instructor-led training camp**, Monday to Wednesday. The balance of lecture and lab work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- Completion of Firewall Essentials: Configuration and Management (EDU-210)
- Strong practical knowledge of routing, switching, IP addressing and network security
- At least six months of hands-on experience with Palo Alto Networks firewalls

TARGET AUDIENCE

- Security engineers and administrators
- Security operations specialists and analysts
- Network engineers and support staff

CERTIFICATION

This course supports the **Palo Alto Networks Certified Next-Generation Firewall Engineer** certification.

Delivery	Pearson VUE test center or online proctored
Format	Question count, time limit, passing score and fee are set by Palo Alto Networks in each exam's official datasheet; we walk through the current one in class

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

COURSE OVERVIEW

thinQtank[®] Learning is offering a unique three-day training camp comprised of three days of instructor-led learning that gives students the knowledge and skills needed to troubleshoot Palo Alto Networks next-generation firewalls with the CLI and built-in tools, feature-specific methods and advanced log analysis, applied to realistic scenario-based problems.

The camp follows the official Palo Alto Networks **Firewall: Troubleshooting (EDU-330)** course outline, with hands-on labs throughout.

This course prepares you for the **Palo Alto Networks Certified Next-Generation Firewall Engineer** certification.

WHAT YOU WILL BE ABLE TO DO

- Use firewall tools, including the CLI, to investigate network issues
- Apply feature-specific troubleshooting methods
- Analyze advanced logs to resolve real-world problems
- Work through advanced, scenario-based challenges

EXCLUSIVE LEARNING PACKAGE

- EDU-330 reading plan and review guide
- Next-Generation Firewall Engineer practice exams
- Lab guide you keep after the course
- Course video recordings for review

PALO ALTO NETWORKS TRAINING PATHS

Network SecurityFirewall, Panorama and Strata Cloud Manager
Network Security Analyst · NGFW Engineer**SASE**Prisma Access, Prisma Browser and Prisma
SD-WAN
SSE Engineer · SD-WAN Engineer**Security Operations**Cortex XDR, XSOAR and XSIAM
XDR, XSOAR and XSIAM Analyst / Engineer

COURSE MODULES

01 Tools and resources**02** Flow logic**03** Packet captures**04** Packet-diagnostics logs**05** Host-inbound traffic**06** Transit traffic**07** System services**08** Certificate management and SSL decryption**09** User-ID**10** GlobalProtect**11** Support escalation and RMAs**TERMS**

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