PEOPLECERT CERTIFICATION TRAINING CAMP

ITIL® 5 Strategic Leader

Strategy + Transformation

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Course-specific thinQtank® Learning publications to make the learning fun and engaging
- Extended hours of training, including scenario-based exercises
- **We do not teach the test.** We always deliver valuable, practical experience
- All reading material and study guides sent to you when you register
- Every course taught by certified instructors with real-world experience
- Retake any or all portions of the course for 24 months, in person or live online

TRAINING CAMP FORMAT

thinQtank® Learning delivers this course as a **five-day instructor-led training camp**: two and a half days on ITIL Strategy and two and a half days on ITIL Transformation, each closing in exam preparation. Students sit each open-book exam online with PeopleCert. The balance of lecture and case work is set to suit the group and the delivery method.

PREREQUISITES

- ITIL® Foundation (Version 5), any ITIL 4 certificate, or the ITIL Foundation Bridge (Version 5)
- Management or leadership experience in IT or digital services is strongly recommended

TARGET AUDIENCE

- CIOs, CTOs, IT directors and senior IT managers
- Digital and transformation leaders
- Heads of service, product and operations
- Enterprise architects and strategy advisers
- Holders of ITIL® Foundation moving into leadership roles

EXAM

Two ITIL® (Version 5) module exams

Modules	Strategy, Transformation
Each exam	40 multiple choice, 90 minutes
Passing score	70% (28 of 40) per module
Format	Open book (official module publication)
Delivery	PeopleCert online proctored exam

Passing both modules awards the ITIL® Strategic Leader (Version 5) designation.

COURSE OVERVIEW

thinQtank® Learning is offering a unique five-day training camp comprised of five days of instructor-led learning that gives students the knowledge and skills needed to earn the ITIL® Strategic Leader (Version 5) designation — setting digital and IT strategy that serves the business, and leading the transformation that delivers it.

The camp covers both modules of the designation, ITIL Strategy and ITIL Transformation, through leadership case studies: positioning an organization, choosing where to invest, governing change and measuring whether it worked. It is built for managers and leaders who shape direction, not just carry it out.

This course prepares students to take the two ITIL® (Version 5) module exams required for the Strategic Leader designation: Strategy and Transformation.

WHAT YOU WILL BE ABLE TO DO

- Earn the ITIL® Strategic Leader (Version 5) designation
- Build a digital and IT strategy the business will fund
- Position products and services against the market and the competition
- Govern and lead a transformation from start to finish
- Measure whether your strategy is working, and adjust it

COURSE OBJECTIVES

Primary course objectives:

- Explain how digital and IT strategy creates and protects business value
- Assess an organization's position, environment and capabilities
- Set strategic direction, objectives and investment priorities
- Govern strategy and risk at the leadership level
- Apply the ITIL transformation model: its four layers and twelve stages
- Choose initiation, governance and execution patterns for a transformation
- Lead people and culture through change
- Measure outcomes with OKRs, value streams and the ITIL Maturity Model
- Govern the use of AI in strategy and transformation
- Integrate ITIL with DevOps, agile and PRINCE2®

EXCLUSIVE LEARNING PACKAGE

- Reading plan and review guide for both modules
- Practice exams for Strategy and Transformation
- Leadership case-study workbook
- Course video recordings for review
- Six months mentoring access to our engineers after completing the course

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

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thinQtank® LEARNING

STRATEGIC LEADER EXAMS AT A GLANCE

2	40	90	70%
Module exams	Questions per exam	Minutes per exam	Passing score per exam

COURSE MODULES

01 Strategy Foundations

- How digital and IT strategy creates value
- Assessing position, environment and capability
- Strategic direction and objectives

02 Setting and Governing Strategy

- Investment priorities and portfolio choices
- Governance and risk at the leadership level
- Communicating strategy across the organization

03 ITIL Transformation

- The transformation model: four layers, twelve stages
- Initiation, governance and execution patterns
- Leading people and culture through change

04 Measuring and Sustaining

- OKRs, value streams and the ITIL Maturity Model
- Feedback, learning and course correction
- Governing AI in strategy and transformation

A Appendices

- Appendix A: Booking and taking the PeopleCert module exams
- Appendix B: Leadership case studies
- Appendix C: Glossary of ITIL terms

PUBLIC CLASS SCHEDULE

Jan 04 – Jan 08, 2027	Sterling, VA	**May 03 – May 07, 2027**	Sterling, VA	**Sep 13 – Sep 17, 2027**	Sterling, VA
Jan 25 – Jan 29, 2027	Atlanta, GA	**May 24 – May 28, 2027**	Atlanta, GA	**Oct 04 – Oct 08, 2027**	Atlanta, GA
Feb 22 – Feb 26, 2027	Burbank, CA	**Jun 21 – Jun 25, 2027**	Burbank, CA	**Oct 25 – Oct 29, 2027**	Burbank, CA
Mar 08 – Mar 12, 2027	Sterling, VA	**Jul 12 – Jul 16, 2027**	Sterling, VA	**Nov 15 – Nov 19, 2027**	Sterling, VA
Mar 29 – Apr 02, 2027	Atlanta, GA	**Aug 02 – Aug 06, 2027**	Atlanta, GA	**Dec 06 – Dec 10, 2027**	Atlanta, GA
Apr 19 – Apr 23, 2027	Burbank, CA	**Aug 23 – Aug 27, 2027**	Burbank, CA		

Every public class is also available live online. Private on-site classes can be scheduled for any week; call 855-TO-THINQ.

thinQtank® LEARNING

TERMS

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