

OUR LEARNING EXCLUSIVE

- Custom exam prep software and materials
- Exam delivery in the classroom, with a **98% success rate**
- Course-specific thinQtank® Learning publications to keep the learning engaging
- Extended hours of training, including immersive hands-on exercises
- **We do not teach the test.** We always deliver valuable hands-on experience
- All reading material and study guides sent to you when you register
- Every course taught by certified instructors

TRAINING CAMP FORMAT

thinQtank® Learning delivers this course as an **instructor-led training camp**, with the exam sat in the classroom as part of the camp. Camps are scheduled by cohort rather than to a fixed calendar, and the balance of lecture and lab work is set to suit the group and the delivery method. Contact us for the schedule covering your dates.

PREREQUISITES

- **None.** CompTIA states no prior experience is necessary, and we mean it — this is the course for someone starting from nothing
- Comfort using a computer for everyday tasks is helpful but not required

TARGET AUDIENCE

- Career changers taking their first structured step into technology
- Students and school leavers deciding whether IT is for them
- People in tech-adjacent roles who need real technology literacy
- Anyone who wants A+ next, and wants the ground underneath it first

EXAM

FC0-U71 — CompTIA Tech+

Maximum of 70 multiple-choice questions, 60 minutes. Passing score 650 on a scale of 900. **No prior experience necessary.**

Two versions, and the choice matters. FC0-U71 does not expire. FC0-U71-CE is valid for five years and renewed through continuing education. Same exam, different certification terms — ask us which suits you before you book.

COURSE OVERVIEW

thinQtank® Learning offers an industry-unique training camp in which students earn the **CompTIA Tech+** certification. As with all our CompTIA training experiences, the exam is delivered in the classroom.

Tech+ is where a technology career starts. How a computer actually works, what an operating system does, how networks move data, what a database is for, what code is, and how to keep any of it secure and private — taught assuming you know none of it, because CompTIA states no prior experience is necessary and we build the course to that.

Every module also looks at the jobs that skill leads to. That is deliberate: for this audience the destination is a first role in technology, not a certificate on a wall. It is the step before A+. Exam **FC0-U71**, and the **voucher is available** at \$129 USD.

COURSE OBJECTIVES

Primary course objectives:

- Use technology effectively, and understand the computing cycle behind it
- Recognize computing devices and what each is actually for
- Understand your data: what it is, where it lives, who can see it
- Apply data privacy, passwords and encryption day to day
- Explain how the internet works, from browser back to service provider
- Apply basic security: common threats, the tools that answer them, safe habits
- Work with binary and other numbering systems without being frightened of them
- Explain basic networking, small wireless networks and virtualization
- Use productivity and business applications, and manage software safely
- Apply the CompTIA troubleshooting methodology to a real fault
- Explain what an operating system does, manage files, and back data up
- Identify what is inside a computer, and connect a device to it
- Understand databases: what they are for, and how a relational one works
- Understand coding: variables, data types, planning and principles
- Talk sensibly about the leading technologies you will meet next

DELIVERY METHODS

- Instructor-led training
- Immersive live-online training
- On-site and custom delivery

WHAT YOU WILL BE ABLE TO DO

- Talk about technology accurately, without bluffing
- Troubleshoot a fault with a method instead of a guess
- Keep your own data, passwords and devices genuinely secure
- Walk into A+ knowing what the words mean

EXCLUSIVE LEARNING PACKAGE

- Hands-on labs and simulations, from a standing start
- Guided build-and-break exercises on a real machine
- Tech+ video course
- Tech+ reading plan and review guide
- Tech+ certification practice exam
- Careers workbook — what each skill leads to, and what to do next

COURSE MODULES

01 Understanding Tech Basics

- Topic A: Use technology effectively
- Topic B: The computing cycle
- Topic C: Recognizing computing devices
- Topic D: Careers in tech

02 Data and Privacy

- Topic A: Understanding your data
- Topic B: Data privacy
- Topic C: Passwords and encryption
- Topic D: Careers in data and privacy

03 Internet Technologies

- Topic A: Internet basics
- Topic B: Using a web browser
- Topic C: Internet service providers
- Topic D: Careers in internet technologies

04 Cybersecurity

- Topic A: Basic security concepts
- Topic B: Common security threats
- Topic C: Security tools and software
- Topic D: Careers in cybersecurity

05 Networking

- Topic A: Binary and other numbering systems
- Topic B: Basic networking concepts, and how networks work
- Topic C: Small wireless network specifications
- Topic D: Virtualization on the network
- Topic E: Careers in networking

06 Applications and Software

- Topic A: Common and productivity applications
- Topic B: Safely managing software
- Topic C: The CompTIA troubleshooting methodology
- Topic D: Careers in apps and software

07 Operating Systems

- Topic A: What an operating system is, and what it does
- Topic B: File management
- Topic C: Data backup
- Topic D: Careers in operating systems

08 Hardware

- Topic A: Units of speed and capacity
- Topic B: What is inside a computer, and storage types
- Topic C: Connecting and installing devices
- Topic D: Careers in computer hardware

09 Databases

- Topic A: Database basics and types
- Topic B: Relational databases
- Topic C: Careers in databases

10 Coding

- Topic A: What coding is, and planning a project
- Topic B: Variables and data types
- Topic C: Coding principles
- Topic D: Careers in coding

11 The Future of Tech

- Topic A: Leading technologies, and what to learn next

TERMS

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